

EXPANDED DISPATCH RECORDER

D-110

16+ Hours

COURSE DESCRIPTION

This course provides students with the skills to perform as an expanded dispatch recorder (EDRC). Topics include: expanded dispatch organization and structure, description of resource ordering and statusing processes using the ROSS dispatch software, and the importance of communication skills and working relationships.

OBJECTIVES

- Describe the purpose and structure of expanded dispatch.
- Describe the role and responsibilities of the expanded dispatch recorder.
- Demonstrate how to mobilize and demobilize incident resources using established dispatch ordering channels and resource order forms.
- Describe how to communicate effectively and foster positive interpersonal working relationships.

TARGET GROUP

Individuals with no previous training or experience in the dispatch function who will assist in the expanded dispatch organization.

TRAINEE PREREQUISITE

None

COURSE DATE

May 2-4, 2012

LOCATION

Boise Dispatch Center

COORDINATOR

Nicole Oke (208) 384-3398